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DURAVIT

操作說明 SensoWash® u，整體式電子便座

User manual SensoWash® u, integrated shower toilet

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ZH-TW

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1 關於本文件

本產品的所有文件以及詳細介紹均可線上獲取：

> 使用搜尋功能或導航功能，前往 www.duravit.com 的產品資訊頁面。

> 在產品資訊頁面的「下載」區塊中，查看相關資訊與文件。

> 打開應用程式中的快速指南。

2 安全

2.1 文件用途

本手冊是產品的組成部分。如不遵循其中的規定，可能會導致人身傷害、產品損壞和/或財產損失。

> 請閱讀並遵照手冊中的要求。

> 妥善保管本文件，並將其交給下一任使用者。

我司保留對所示產品進行技術改進和外觀修改的權利。

2.2 設計用途

SensoWash® 是一款帶噴洗裝置的單體式電子便座，具有舒適清潔臀部和私密處等功能。本產品只可在室內使用。Duravit 對任何超出設計用途的應用或任何其他用途不承擔任何責任。

2.3 使用須知

– 3 歲以下兒童可以使用本產品，但需要由成人在兒童附近持續監護。

– 3 歲及以上的兒童以及生理、感官或心理能力不足或缺乏經驗和/或知識的人可以在他人監督或已接受安全使用本產品的指導並瞭解其中風險的情況下使用本產品。

– 兒童**不可**將該產品當作玩具玩耍。

– **不可**讓兒童在沒有監督的情況下清潔維護本產品。

2.4 電氣安全

電擊可導致生命危險

如與電接觸，會導致致命的電擊。

確保安裝正確。

– 產品必須正確接地。只有在接地正確的情況下才可使用本產品。請遵循安裝說明。
– 產品未自帶漏電斷路器，必須將產品安裝在裝有漏電斷路器的電路中。
– 安裝電氣隔離設備時必須保證接線牢固，並符合一般適用的規定。此外，這些設備必須具有過電壓等級 III 條件下的全極觸點斷開裝置。

避免損壞電源線

如果電源線損壞，為了避免危險，必須由製造商、其維修部或類似部門的專業人員更換。

> 請確保電源線未損壞。
> 請勿擠壓或壓壞電源線。
> 請使電源線遠離高溫表面和鋒利邊緣。

請勿使用已損壞的產品

請勿使用不能正常工作或已損壞的產品。

> 關閉產品。
> 斷開電源。
> 關閉截止閥，切斷供水。
> 聯絡 help@duravit.com。

請勿自行維修產品

只有具備必要知識和資質的相應專業人員才能進行維修工作。

> 請勿對本產品進行改裝、處理、加裝或修理。
> 請僅使用 Duravit 推薦的配件。

避免潮濕引起短路

> 切勿將產品安裝在過於潮濕的房間內。確保通風良好，以防止電氣元件上出現冷凝。

> 如果產品從低溫處移到暖和的地方，請先將其關閉幾個小時，以避免可能出現的冷凝。

2.5 衛生

髒水、污水或長期積水對健康的損害

使用髒水、污水或長期積水進行清洗可能會危害健康。

> 本產品僅可使用自來水管道的冷飲用水。

> 請勿連接廢水、髒水、工業用水、海水或其他未經處理和僅半處理的水。

> 請使用隨產品附帶的新供水水管，禁止使用舊供水水管。

> 如果產品會有兩周或更長時間不使用，請排空產品中的水並關閉產品（假期模式）。

2.6 輕微燙傷

輕微燙傷會對健康造成危害

在座圈加熱打開的情況下長時間使用座便器可能會導致輕微燙傷。

> 長時間使用座便器時請關閉座圈加熱，感官和活動受限的人尤其要注意。

2.7 裝配電池的遙控器注意事項

不慎吞食會造成生命危險/腐蝕性危險

本產品含鈕扣電池。請勿吞食電池！吞食電池可能會在短短兩小時內導致嚴重的內臟灼傷和死亡。

> 請勿吞食電池，否則會有腐蝕性危險！

> 兒童應遠離新舊電池。如果電池盒未正確合上，請勿繼續使用產品，並確保兒童遠離該產品。

> 如果有人疑似吞食電池或電池以其他方式進入體內，請立即就醫。

電池漏液會導致健康受損

> 如電池酸液出現洩漏，避免其接觸到皮膚、眼睛和粘膜。

> 如果接觸了酸液，則使用大量的清水沖洗相關部位並立即就醫。

> 請勿將電池放置在極端條件下：請勿放置於高溫表面上，不要暴露在陽光下。否則會增加液體流出的危險。

> 電池應妥善處理並遠離兒童。即使是毫無電量的電池也會造成傷害。

2.8 避免產品損壞

裝配電池的遙控器注意事項

> 請勿給電池充電，或以任何方式重新啟動電池，請勿拆卸電池，也不要將電池暴露在過熱的環境（如明火）中。

> 電池兩極不得短路。

> 電池電量耗完後，請立即從遙控器中取出。否則液體可能流出並造成損壞。

> 請勿將新舊電池同時放入遙控中。

> 不同類型的電池不可混用。

> 在裝入電池前請清潔電池和觸點。

> 必須按照極性標誌正確裝入電池。

> 如果遙控器長期不使用，請取出電池。

因使用不當造成的產品故障和損壞

> 請勿踩踏或站在產品上。

> 請勿隨意弄髒、濺汙或堵塞噴杆。

> 為避免堵塞下水道，請勿將衛生棉條、衛生巾、尿布或報紙沖進馬桶。僅將身體排泄物和衛生紙沖下去。

> 陶瓷如有裂縫，會導致漏水。請勿用力敲打陶瓷。

避免損壞座圈和座蓋

> 請勿坐在、站在或靠在座蓋上。

> 請勿拆下座圈和座蓋。

> 請勿損壞座圈表面。如果座圈表面損壞，請聯繫 help@duravit.com。

> 請使用遙控器或應用程式（具體因型號而異）打開和關閉座蓋。

> 確保座便器座圈已放下，不會阻擋座蓋的自動開合。

> 使用便座時請勿倚靠在座蓋上。

> 請勿在座蓋上放置重物。

> 不可使用膠黏劑為固定方式，因膠黏劑不視為可靠的固定方式。

冷凍水造成的損壞

> 請勿在有霜凍風險的房間內安裝和使用本產品。室內溫度不得低於 4 °C (39 °F)。

外部影響造成的損壞

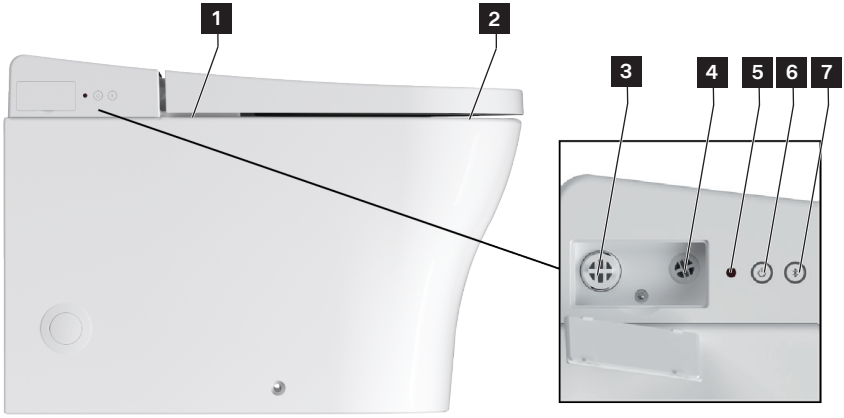
> 請勿在產品上放置明火、蠟燭、香煙等物品。

> 請勿將產品直接暴露于水中或陽光下。

3 產品概述

3.1 結構和功能描述

3.1.1 電子便座



1 座圈加熱
2 座圈感測器
3 除垢介面
4 濾水器
5 光感測器
6 電源按鈕/狀態指示燈 (LED)
7 藍牙按鈕/藍牙指示燈 (LED)

3.1.2 電子便座 LED 指示燈

電源按鈕

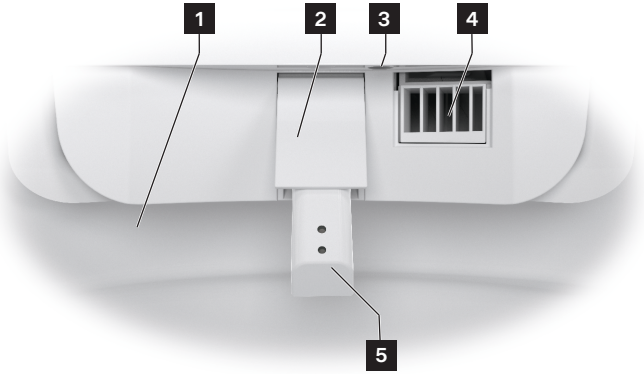
LED	功能
紅光	待機模式
綠光	正常開機
橙光	節能模式
綠光閃爍	除垢模式處於啟動狀態。
橙光閃爍	需要進行除垢。 > 為產品除垢。 > 按一下電源按鈕可關閉閃爍狀態。

LED	功能
紅光閃爍	功能異常 > 關閉產品。 > 斷開電源。 > 關閉截止閥，切斷供水。 > 聯絡 help@duravit.com。

藍牙按鈕

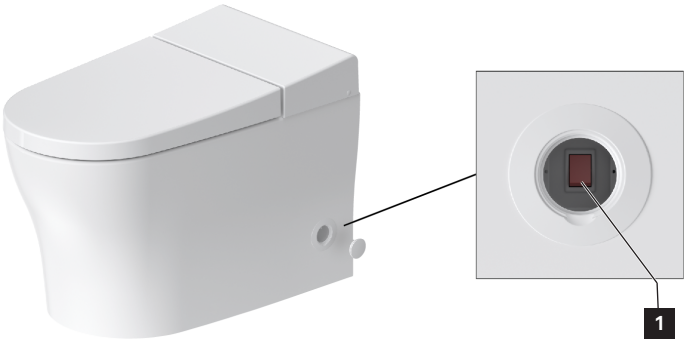
LED	功能
藍光	藍牙可用或已連接。
關	藍牙不可用。
藍光閃爍	裝置處於配對模式。

3.1.3 功能範圍



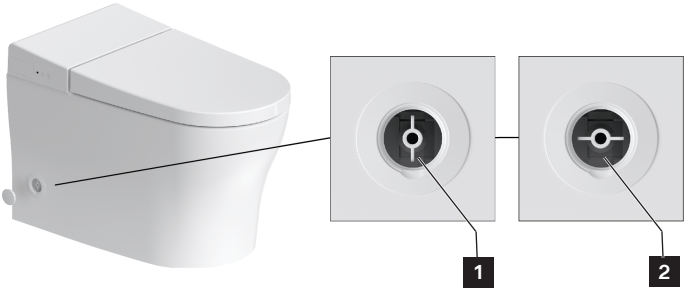
1 溢流口
2 噴杆
3 夜燈
4 暖風乾燥
5 噴頭

3.1.4 電源開關



1 電源開關（主電源）

3.1.5 截止閥



1 截止閥開

2 截止閥關

3.2 出廠設定

功能	設定範圍	出廠設定
大量沖水	–	約 4.8 l/次沖水（約 1.3 gal/次沖水）
少量沖水	–	約 3 l/次沖水（約 0.8 gal/次沖水）
自動沖水	開/關	開
預沖水	開/關	開
舒適清洗	開/關	開
暖風機溫度	關/低/中/高	中
噴杆位置	1、2、3、4、5	3
清洗水流強度	低/中/高	中
水溫	關/低/中/高	中
座圈加熱器	開/關	開
座椅溫度	低/中/高	中
節能模式	開/關	關
夜燈	關/自動/開	自動
確認音	開/關	開

4 首次使用

4.1 安全

⚠ 注意

髒水、污水或長期積水對健康的損害

使用髒水、污水或長期積水進行清洗可能會危害健康。

> 如果產品已經有兩周或更長時間沒有使用，請啟動額外的自動清潔功能。

4.2 啟動產品

必須按照安裝說明完整安裝產品，並將產品連接到主電源和水管上。

> 請確保截止閥已打開。

> 請透過電源開關開啟產品。

4.3 下載應用程式

Download on the App Store　DOWNLOAD FOR ANDROID

> 在 Play Store (Android) 或 App Store (iOS) 中搜索「SensoWash」。

> 下載應用程式。

> 必要時，請同意訪問定位服務 (GPS)。

4.4 與應用程式配對

產品透過藍牙連接到應用程式。必須開啟產品和藍牙功能才能建立連接。

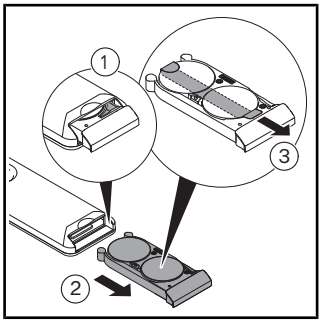
> 在行動裝置上啟動應用程式。

> 按照應用程式中的步驟說明進行操作。

連接建立後，應用程式會進行確認。

4.5 啟動遙控器

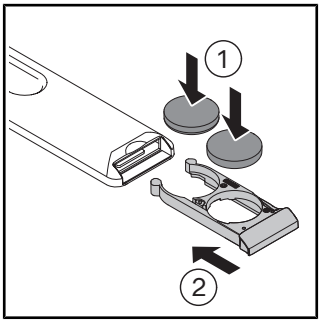
4.5.1 電池遙控器



> 拉出電池盒。

> 按下按鈕，以便完全拉出電池盒。

> 去除保護膜。

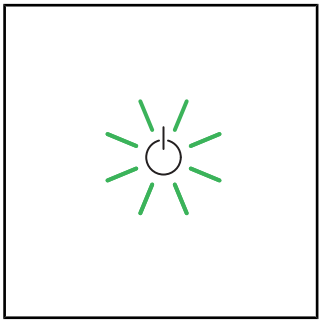


> 放入電池 (CR2450)。

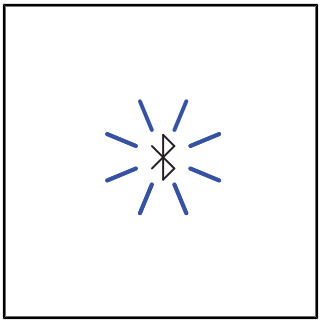
> 關上電池盒。

4.6 遙控器與電子便座配對

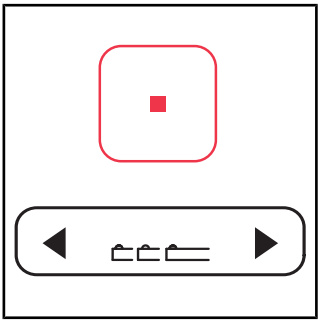
遙控器頂部的 LED 閃爍紅光時，遙控器進入配對模式。



> 確保產品已開啟（電源按鈕亮起綠光）。



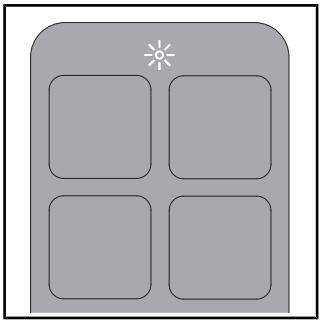
> 按住產品上的藍牙按鈕，直到 LED 指示燈藍光閃爍。



> 按住遙控器上的「停止」按鈕。

> 與此同時，先按「噴杆位置」按鈕上的左箭頭，再按右箭頭。

> 鬆開按鈕。



> 操作過程中，遙控器頂部的 LED 指示燈會閃爍。

> 配對成功後，遙控器頂部的 LED 指示燈保持白光長亮幾秒鐘。

5 操作

5.1 遙控器/應用程式

本產品可透過遙控器（基本功能）和/或應用程式（擴展功能）進行控制。部分功能只能透過應用程式進行設定。[▸ 應用程式] 這些功能在出廠時已預設配置。

> 下載應用程式，以便能夠對本產品進行全方位設定。

符號	名稱
	啟動**大量沖水**。
	啟動**少量沖水**。
	啟動**臀部清洗**。 如果此功能沒有結束，兩分鐘後會自動停止。
	啟動**女士清洗**。 如果此功能沒有結束，兩分鐘後會自動停止。
	啟動（短信號音）/關閉（長信號音）**座圈加熱**。
	啟動**暖風乾燥**。 此功能具有關/低/中/高級別。 如果此功能沒有結束，五分鐘後會自動停止。 [▸應用程式] 首頁–暖風乾燥–溫度
	設定**水溫**。 此功能具有「關/低/中/高」四個級別。 設定結果顯會在遙控器 (LED) 和應用程式中顯示。
	設定**清洗水流強度**。 此功能具有「低/中/高」三個級別。 設定結果顯會在遙控器 (LED) 和應用程式中顯示。
	設定**噴杆位置**。 此功能具有 1、2、3、4、5，共五個級別。 設定結果顯會在遙控器 (LED) 和應用程式中顯示。

符號	名稱
1 2 3 4	啟動**使用者設定檔**（僅限遙控器）。 可透過遙控器或應用程式進行設定。 > 選擇任意功能，即可調用已儲存的設定。
	打開/關閉**座蓋**。
	**停止**正在運行的功能。

提示　座圈有感測器。只有使用者坐到馬桶上後，才會啟動清洗和乾燥功能。

5.2　打開和關閉座蓋

提示

電子便座損壞

中斷正在運行的機械式開合座蓋的功能可能會損壞產品。

> 請勿手動中斷座蓋的機械式開合。

可透過遙控器或應用程式打開和關閉座蓋。

5.3　透過遙控器設定使用者設定檔

個人偏好可以儲存到不同的使用者設定檔中。

> 啟動臀部清洗/女士清洗。

> 在功能執行時設定噴杆位置、清洗水流強度和水溫。

遙控器上的 LED 指示燈顯示當前設定。

> 按住 1/2/3/4 使用者設定檔 3 秒鐘，儲存設定檔。

提示　座圈有感測器。只有使用者坐到馬桶上後，才會啟動清洗和乾燥功能。

5.4 能效和用水效率

為了最大限度地減少自然資源消耗，本產品的所有清洗乾燥功能支援即時加熱和自動停止。為了在日常使用中節省能源，可以作如下設定：

5.4.1 節能模式（座圈加熱）

在設定的時間段內停用座圈加熱功能，例如白天、工作期間。然後重新啟動座圈加熱功能。

> 透過應用程式啟動節能模式。

產品連續 48 小時未使用後，會自動進入節能模式。

> 選擇任一功能即可重新啟動產品。

5.4.2 假期模式

如果產品會有兩周或更長時間不使用，請排空產品中的水並關閉產品。

> 關閉截止閥，切斷供水。

> 使用應用程式啟動假期模式。

清空水箱。此過程完成後，應用程式會進行確認。

> 斷開電源。

> 電池電量耗完後，請立即從遙控器中取出。

6 清潔和保養

6.1 安全

⚠ 警告

電擊可導致生命危險

產品的電氣元件位於電子便座中。

> 請在清潔前使用電源開關關閉產品。

> 請勿用水沖洗電子便座。

> 請勿讓水滲入到電子便座中。

提示

錯誤清潔保養會導致產品損壞

使用不正確的清潔劑、清潔用具和清潔設備會損壞表面並使其永久變色。

> 請僅使用 Duravit 推薦的清潔劑和清潔用具。

> 請遵循清潔劑製造商的使用說明。

> 請僅使用適合應用領域的清潔設備（不可使用高壓清潔設備或蒸汽清潔設備）。

提示

噴霧造成的產品損壞

噴霧會滲透進狹小的開口和縫隙中，從而造成表面受損。

> 請將噴霧式清潔劑噴在清潔布上，切勿直接噴在產品上。

提示

清潔週期過長導致產品損壞

清潔週期過長可能會導致頑固污垢。

> 請定期進行清潔，若出現污垢則應立即清潔。

6.2 清潔建議

6.2.1 清潔

> 請定期進行清潔，若出現污垢則應立即清潔。

> 請用清潔濕布清潔表面。

> 使用推薦的清潔劑去除嚴重髒汙。始終將清潔劑噴在清潔布上。

> 使用馬桶刷清潔馬桶。

> 再用清水沖洗，直至清除所有清潔劑殘留物。

> 擦乾表面。

6.2.2 推薦的清潔劑

部件	清潔劑	清潔用具
座圈和座蓋	中性清潔劑 (pH 6 – 8) （例如中性清潔液）	棉質清潔布
蓋板	中性清潔劑 (pH 6 – 8) （例如中性清潔液）	棉質清潔布
噴杆/噴頭	中性清潔劑 (pH 6 – 8) （例如中性清潔液）	– 合成纖維清潔布 – 研磨型海綿
陶瓷日常清潔	中性清潔劑 (pH 6 – 8) （例如中性清潔液）	– 合成纖維清潔布 – 馬桶刷
陶瓷垢	酸性清潔劑 (pH 1 – 5) （例如檸檬清潔劑）	– 合成纖維清潔布 – 馬桶刷
遙控器	水	棉質清潔布

6.3 噴杆和噴頭的自動清潔功能

每次清洗前後都會自動清潔縮回的噴杆。只有在沒有人坐在馬桶上或者著座感測器未啟動時才能啟動此功能。

> 如果產品已經有兩周或更長時間沒有使用，請透過應用程式啟動額外的自動清潔功能。

6.4 噴杆和噴頭的手動清潔模式

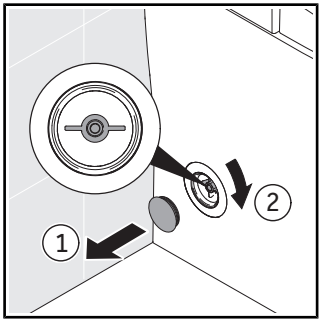
只有在著座感測器未啟動時才能進行手動清潔。

> 使用應用程式啟動手動清潔模式後，噴杆會伸出，以便進行手動清潔。

> 按照應用程式中的說明進行操作。

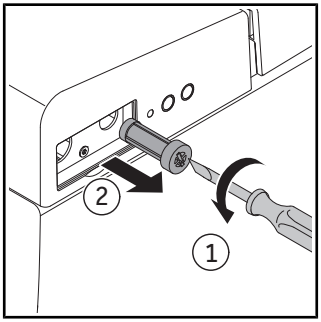
提示 只有在沒有人坐在馬桶上或者著座感測器未啟動時才能啟動此功能。

6.5 清潔濾水器



> 移除蓋板。

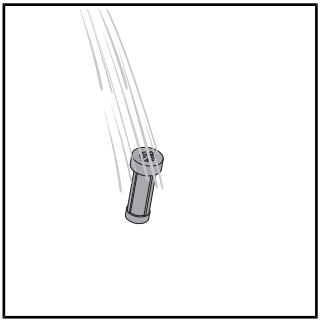
> 關閉截止閥，切斷供水。



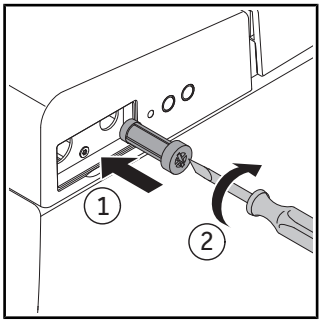
> 移除蓋板。

> 使用工具逆時針擰下濾水器。

> 拆下濾水器。



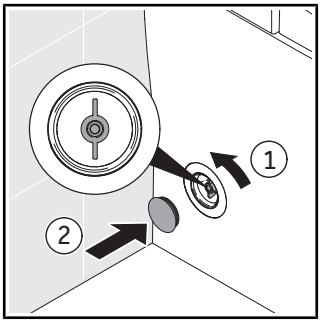
> 在流水下清洗濾水器。



> 裝入濾水器。

> 使用工具順時針擰緊濾水器。

> 裝上蓋板。



> 打開截止閥。

> 裝上蓋板。

6.6 除垢

提示

水垢會造成產品損壞或功能受限

在硬水質地區，可能會出現水垢沉積。水垢會影響本產品的性能。

> 請檢查您所在地區的水質。如果水的硬度 ≥ 14 °dH (2.5 mmol/l)，Duravit 建議安裝軟水裝置。

> 在應用程式中設定水硬度。

> 定期為產品除垢。產品需要除垢時，座圈單元上的電源按鈕會閃爍橙色。

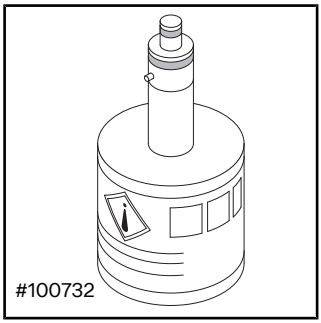
> 請僅使用 Duravit 原裝除垢產品。

水硬度	除垢週期
軟：< 8.4 °dH (1.5 mmol/l)	每半年
中：8.4 – 14 °dH (1.5 – 2.5°mmol/l)	每半年
硬：> 14 °dH (2.5°mmol/l)	每季度

可透過應用程式啟動除垢功能。

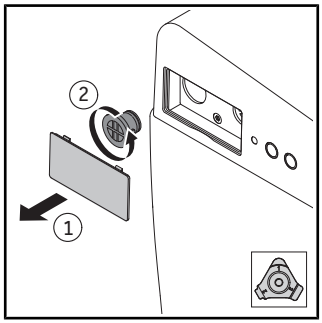
> 按照應用程式中的說明進行操作。

可透過遙控器啟動除垢功能。



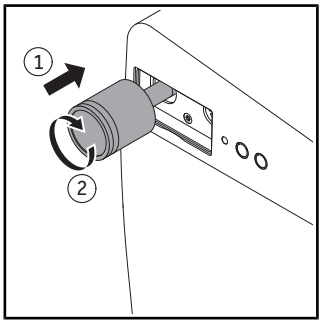
> 請遵循製造商的使用說明。

> 除垢前關閉自動開關座蓋功能（具體因型號而異）。



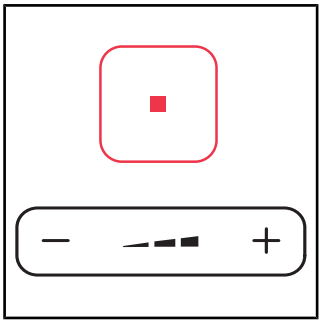
> 使用隨附的工具拆卸座蓋。

> 用隨附工具將堵頭旋出。



> 將除垢瓶插入除垢孔。

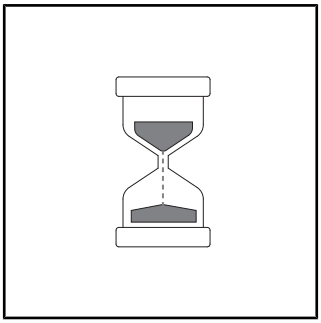
> 順時針旋轉除垢瓶，直至其卡入到位。



> 按住「停止」按鈕。

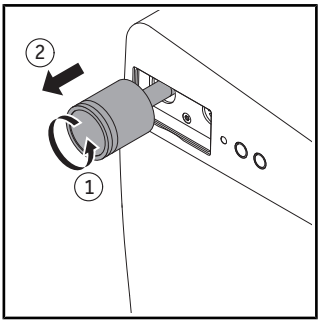
> 同時按住遙控器上「清洗水流強度」按鈕的減號標誌，直至聽到信號音。

> 鬆開按鈕。



> 響起信號音。除垢模式啟動後，座圈單元上的 LED 指示燈綠光閃爍。

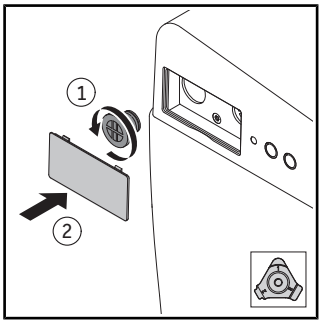
> 除垢過程開始。除垢過程大約需要半小時。



> 逆時針旋轉除垢瓶。

> 取出除垢瓶。

> 請遵守製造商的廢棄處理說明。



> 用隨附工具將堵頭旋入。

> 裝上蓋板。

7 故障處理

7.1 一般

發生故障時的操作步驟：

> 關閉產品後再次打開產品。

> 請按照以下說明進行操作。

> 請備好產品型號。產品型號可在使用說明書末尾的技術資料、包裝標籤、產品標籤和應用程式中找到。

7.2 故障排除

問題	可能原因	解決方法
LED 指示燈（電子便座）		
LED 指示燈紅光閃爍。	功能異常	> 關閉產品。 > 斷開電源。 > 關閉截止閥，切斷供水。 > 聯絡 help@duravit.com。
LED 指示燈閃爍橙色。	需要進行除垢。	> 為產品除垢。 > 按一下電源按鈕可關閉閃爍狀態。
LED 指示燈綠光閃爍。	除垢模式處於啟動狀態。	除垢過程大約需要半小時。在此期間不能使用本產品。
一般問題		
產品不工作。	產品已關閉（LED 指示燈不亮）。	> 啟動產品或接通產品電源。
	產品處於待機模式（LED 指示燈亮起紅光）。	> 啟動產品。

問題	可能原因	解決方法
有水流出。	洩漏	> 關閉產品。 > 斷開電源。 > 關閉截止閥，切斷供水。 > 聯絡 help@duravit.com。
遙控器		
遙控器無反應。	電池電量低（LED 閃爍白光）。	> 更換新的電池。
	遙控器未連接到產品（遙控器頂部的 LED 閃爍紅光）。	> 打開遙控器的配對模式。
	未放入電池。	> 放入電池。
	遙控器損壞。	> 聯絡 help@duravit.com。
清洗功能		
臀部清洗與女士清洗之間的切換時間較長。	噴杆在功能切換期間縮回。切換大約需要 12 秒。	正常狀態
清洗水流強度太弱。	清洗水流強度已設定為「低」。	> 提高清洗水流強度。
	水管扭結或壓壞。	> 請聯絡水管工。
清洗水流強度不穩定。	濾水器堵塞。	> 清潔濾水器。
水溫太高/太低。	溫度設定錯誤。	> 重新設定溫度。
臀部清洗/女士清洗自動停止。	此功能兩分鐘後自動停止。	正常狀態
	著座感測器失去連接。	> 重新坐下。 > 啟動功能。

問題	可能原因	解決方法
臀部清洗/女士清洗功能失靈。	噴頭堵塞。	> 清潔噴頭。[▶ 應用程式]
	著座感測器失去連接。	> 重新坐下。 > 啟動功能。
沖水功能		
自動沖水不工作。	只有當使用者坐在產品上達 6 秒或更長時間時，此功能才會被啟動。	正常狀態
	座圈感測器失去連接。	> 清潔表面。重新坐下。
	功能故障。	> 聯絡 help@duravit.com。
產品不沖水。	兩次沖水間隔時間太短，水箱加滿水大約需要 25 秒。	正常狀態
	截止閥已關閉。	> 打開截止閥。
	供電或供水出現故障。	> 用一桶水 (8 l (2.1 gal)) 沖洗產品。 > 請聯絡 help@duravit.com。
座圈加熱器		
座圈加熱功能失靈。	此功能已停用。	> 啟動功能。[▶ 應用程式]
座圈溫度太高/太低。	溫度設定錯誤。	> 重新設定溫度。[▶ 應用程式]
座圈溫度太低。	產品處於節能模式（LED 指示燈亮起橙光）。	> 停用節能模式。[▶ 應用程式]
	如果所有功能超過 48 小時都未工作，產品會自動啟動節能模式。	> 選擇任一功能即可重新啟動產品。

問題	可能原因	解決方法
暖風乾燥		
暖風乾燥溫度太高/太低。	溫度設定錯誤。	> 重新設定溫度。
暖風乾燥自動停止。	此功能五分鐘後自動停止。	正常狀態
	著座感測器失去連接。	> 重新坐下。 > 啟動功能。
夜燈		
夜燈不工作。	此功能已停用。	> 啟動夜燈或自動模式。 [▶ 應用程式]
	自動模式已啟動。此功能在環境光線明亮時會自動關閉夜燈。	正常狀態
夜燈持續保持亮起。	此功能已啟動。	> 停用夜燈或啟動自動模式。 [▶ 應用程式]
	自動模式已啟動。此功能在環境光線太暗時會自動啟動夜燈。	正常狀態
手動清潔		
噴杆自動縮回。	此功能兩分鐘後自動停止。	> 啟動功能。
自動清潔		
水從已縮回的噴頭中滴落。	每次清洗前後都會自動清潔縮回的噴杆。	正常狀態

問題	可能原因	解決方法
座蓋		
座蓋不自動打開。	產品未檢測到有使用者接近。	> 再次接近產品（約 1 m (1.1 yd) 距離）。
	功能故障。	> 請聯絡 help@duravit.com。
	功能未啟動。	> 啟動功能。[▸ 應用程式]
座蓋不能立即關閉。	使用者離開後，座蓋在 90 秒後自動關閉。	正常狀態
應用程式		
應用程式不工作。	應用程式和產品未連接。	> 將產品連接到應用程式。 > 確保配對成功。

8 廢棄處理

8.1 包裝

嚴禁兒童把玩塑膠袋或包裝材料，否則可能出現受傷或窒息危險。將這些材料存放在安全的地方或以環保方式進行廢棄處理。如果可能，請將包裝一直保留至保修期結束。

8.2 電子廢棄物 (WEEE) 和電池



垃圾桶上打叉的符號表示要單獨回收廢棄的電氣和電子裝置 (WEEE)。廢棄的電氣和電子裝置可能含有危險物質。請勿將產品當作一般垃圾進行處理。將其送至指定回收站，以便進行電氣和電子報廢裝置 (WEEE) 的回收。這有助於保護原材料和環境。欲瞭解更多資訊，請聯絡您的經銷商或相關的管理機構。廢舊電池必須按照規定妥善處理。出售電池的商店及當地回收站通常提供帶有相應標籤的電池回收箱。

8.2.1 RoHS（危害物質限制指令）

設備名稱 Equipment name：整體式電子便座，型號（型式）Type designation (Type)：#622000011001301

單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr^{+6})	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
外殼組件	○	○	○	○	○	○
電子電路組件	○	-	○	○	○	○
水加熱組件	○	○	○	○	○	○
座圈組件	○	○	○	○	○	○
喷管組件	○	○	○	○	○	○

備考 1：「超出 0.1 wt %」及「超出 0.01 wt %」係指該項限用物質之百分比含量超出百分比含量基準值。

Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2：「 ○ 」係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: " ○ " indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3：「 - 」係指該項限用物質為排除項目。

Note 3: " - " indicates that the restricted substance corresponds to the exemption.

9 技術資料

一般	
產品型號	#622000011001301
淨重	50 kg (110 lbs)
尺寸	706 x 396 x 479 mm (27 3/4 x 15 1/2 x 18 7/8")
額定電壓	110 V
頻率	60 Hz
額定功率	1080 W
進水壓力	0.07–0.75 MPa / 0.7–7.5 bar (10–109 psi)
防護類型	IPX4 全方位潑濺防水保護

加熱功率	
直通式加熱器	1400 W
座圈加☒	50 W
暖風乾燥	280 W

溫度範圍	
工作溫度	4–40°C (39–104°F)
水溫	33–41°C (91–106°F)
座椅溫度	30–40°C (86–104°F)
暖風機溫度	35–55°C (96–131°F)

用水量	
清洗操作	0.4–0.7 l/min (0.11–0.18 gal/min)

用水量	
大量沖水	每次沖水 ~5 l（每次沖水 ~1.3 gal）
少量沖水	每次沖水 ~3.5 l（每次沖水 ~0.9 gal）
預沖水	每次沖水 ~1.1 l（每次沖水 ~0.2 gal）

BLE（低功耗藍牙）	
智能電子便座/遙控器	工作頻率：2400–2483.5 MHz (2.400–2.4835 GHz)； 最大功率電平：< 10 dBm

國家通訊傳播委員會 (NCC) 警告 LP0002低功率射頻器材技術規範_章節3.8.2 取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均 不得擅自變更頻率、加大功率或變更原設計之特性及功能。 低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有 干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。 前述合法通信，指依電信管理法規定作業之無線電通信。 低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電 機設備之干擾。

保修

產品的保修條款可線上查看。

> 透過 www.duravit.com 的導航進入「服務」頁面。

> 檢視質保條款。

EN

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1 About this document

All documents related to this product and further information are available online:

> Use the search function or the navigation on www.duravit.com to access the product information page.

> Access the information and the documents on the product information page under "Downloads".

> Access the quick guide in the app.

2 Safety

2.1 Purpose of the document

The instructions are part of the product. Failure to follow the instructions may result in personal injury, product damage and/or property damage.

> Read and follow the instructions.

> Keep this document and pass it on to subsequent users.

We reserve the right to make technical improvements and visual changes to the products illustrated.

2.2 Intended use

SensoWash® is a shower toilet with a spray device for Rearwash and Ladywash cleaning. The product may only be used indoors. Duravit assumes NO liability for any use beyond the intended use or other types of use.

2.3 User requirements

– This product can be used by children under the age of 3, but needs constant supervision by an adult in the immediate vicinity of the child.

– This product may be used by children aged 3 years and over or by persons with reduced physical, sensory or mental capabilities or a lack of experience and/or knowledge if they are supervised or instructed in the safe use of the product and understand the dangers involved.

– Children may **NOT** play with the product.

– Cleaning and maintenance must **NOT** be performed by children without supervision.

2.4 Electrical safety

Risk of fatal injury caused by electric shock

Contact with electricity can lead to a fatal electric shock.

Ensure installation is carried out properly

– The product must be earthed. Do not operate the product without proper grounding. Observe the mounting instructions.
– The product itself does not have an electrical leakage protection function, it must be installed in a power circuit where a leakage protection device is installed.
– Means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules and having a contact separation in all poles that provide full disconnection under overvoltage category III conditions.

Avoid damage to the power cable

If the power supply cable on this product is damaged, it must be replaced by the manufacturer, the customer service agent or similarly qualified persons in order to avoid a hazard.

> Ensure that the power cable is NOT damaged.
> The power cable must NOT become jammed or pinched.
> Keep the power cable away from hot surfaces and sharp edges.

Do NOT use a damaged product

Do NOT use the product if the product does not function properly or is damaged.

> Switch off the product.
> Disconnect the power supply.
> Close the stop valve to interrupt the water supply.
> Contact help@duravit.com.

Do NOT repair the product yourself

Repairs must only be carried out by persons with the necessary expertise and qualification.

> Do NOT make modifications, tamper with, install additional equipment or attempt to repair the product.

> Only use accessories recommended by Duravit.

Avoid short circuit caused by moisture

> Do NOT install the product in a room exposed to excessive moisture. Ensure sufficient ventilation to avoid condensation in electric components.

> When the product is brought from a cold location to a warm one, leave the unit switched off for a few hours to avoid condensation.

2.5 Hygiene

Damage to health caused by dirty, polluted or long standing water

Operating the shower functions with dirty, polluted or long standing water can cause damage to health.

> Supply the product with cold drinking water from the main water system.

> Do NOT connect any waste water, grey water, industrial water, sea water or other untreated or semi-treated water.

> Only use the water supply hoses provided with the product. Do NOT reuse old hoses.

> If the product is NOT to be used for two weeks or more, empty the product and switch it off (holiday mode).

2.6 Minor burns

Damage to health caused by minor burns

Prolonged exposure to the seat heating may cause minor burns.

> Deactivate the seat heating during prolonged use of the toilet, particularly for persons with reduced physical or sensory capabilities.

2.7 Information on the use of batteries

Risk of fatal injury if swallowed/chemical burn hazard

This product contains coin/button cell batteries. Do NOT ingest battery! If the cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

> Do NOT ingest battery, Chemical Burn Hazard.

> Keep new and used batteries away from children. If the battery compartment does NOT close securely, stop using the product and keep it away from children.

> If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

Damage to health caused by leaking battery acid

> Avoid contact with the skin, eyes and mucous membranes if battery acid has leaked.

> In case of contact with the acid, flush the affected areas with large amounts of clean water and seek medical advice immediately.

> Do NOT expose the batteries to extreme conditions: Do NOT place them on hot surfaces NOR expose them to direct sunlight. Otherwise there is a risk of leakage.

> The batteries must be disposed of properly and kept away from children. Even used batteries can cause injury.

2.8 Avoid product damage

Information on the use of the remote control with batteries

> The batteries must NOT be charged, reactivated by other means, disassembled or subjected to excessive heat (e.g. fire).

> The pole terminals must NOT be short-circuited.

> Always remove empty batteries from the remote control immediately. They may leak and cause damage.

> Do NOT insert new and old batteries together in the remote control.

> Different types of batteries must NOT be combined.

> Clean the battery and contacts before inserting the battery.

> The batteries must be inserted according to the marking with the correct polarity.

> Remove the batteries when the remote control is NOT used for an extended period of time.

Product damage or malfunctions as a result of improper use

> Do NOT step on or stand on the product.

> Do NOT intentionally pollute, spray or clog the spray wand.

> To avoid clogging the drain pipe, do NOT dispose of tampons, sanitary towels, nappies or newspaper in the toilet. Only flush away body excretions and toilet paper.

> Cracks in the ceramic may result in water leakage. Do NOT hit the ceramic with substantial force.

Avoid damage to the seat and cover

> Do NOT stand, sit or lean on the cover.

> Do NOT remove the seat and cover.

> Do NOT damage the surface of the seat. If the surface of the seat is damaged, contact help@duravit.com.

> Depending on the model use the remote control or the app to open and close the cover.

> Ensure that the toilet seat is put down and does not interrupt the auto opening or auto closing of the cover.

> Do NOT lean against the cover while using the toilet.

> Do NOT place any heavy objects on the cover.

> Do NOT use adhesive to fixate.

Damage through freezing water

> Do NOT install and operate the product in rooms where there is a danger of frost. The room temperature must not be less than 4 °C (39 °F).

Damage caused by external influences

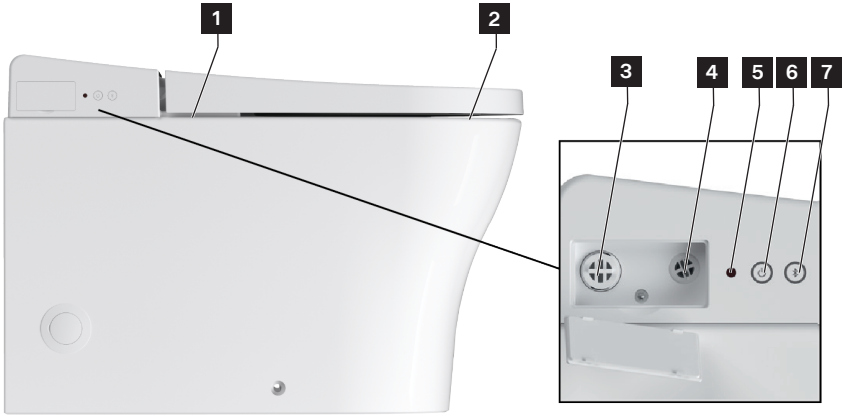
> Do NOT place or lay open fire sources i.e. candles, cigarettes or the like on the product.

> Do NOT expose the product to direct water or direct sunlight.

3 Product overview

3.1 Structural and functional description

3.1.1 Seat unit



1 Seat heating
2 Seat sensor
3 Descaling connection
4 Water filter
5 Light sensor
6 Power button/status display (LED)
7 Bluetooth button/Bluetooth display (LED)

3.1.2 LED display on the seat unit

Power button

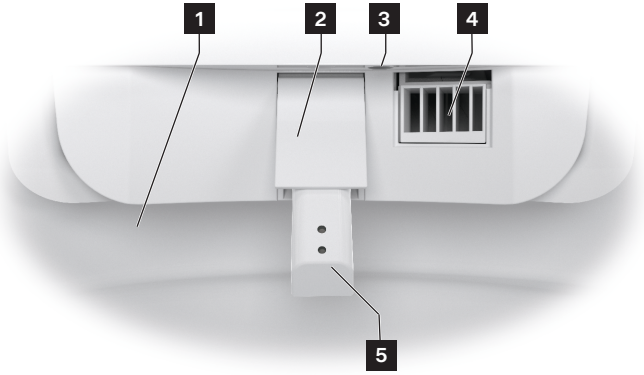
LED	Function
Red	Standby mode
Green	Switched on
Orange	Energy saving mode
Green flashing	Descaling mode is active.
Orange flashing	Descaling is necessary. > Descale the product. > Press Power button once, to deactivate the flashing.

LED	Function
Red flashing	Malfunction > Switch off the product. > Disconnect the power supply. > Close the stop valve to interrupt the water supply. > Contact help@duravit.com.

Bluetooth button

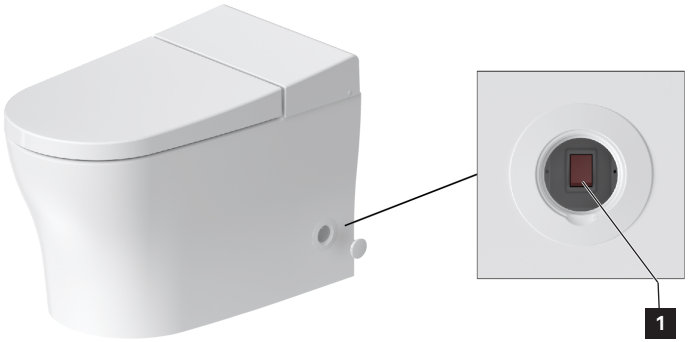
LED	Function
Blue	Bluetooth is available or connected.
Off	Bluetooth is not available.
Blue flashing	Device is in pairing mode.

3.1.3 Functional area



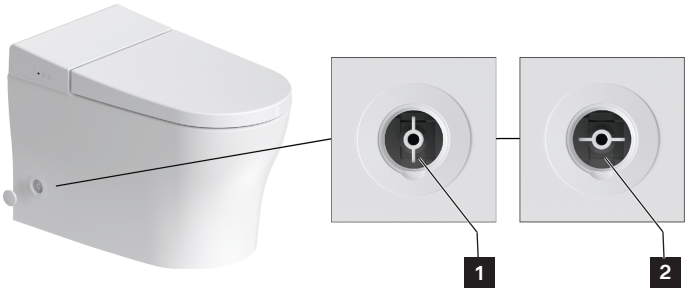
1 Internal overflow
2 Spray wand
3 Night light
4 Warm air dryer
5 Spray nozzle

3.1.4 Main switch



1 Main switch On/Off (main power supply)

3.1.5 Stop valve



1 Stop valve open

2 Stop valve closed

3.2 Factory settings

Function	Setting range	Factory setting
Long flush	–	~ 4.8 l per flush (~ 1.3 gal per flush)
Short flush	–	~ 3 l per flush (~ 0.8 gal per flush)
Auto flush	on/off	on
Pre-flush	on/off	on
Comfortwash	on/off	on
Warm air dryer temperature	off/low/medium/high	medium
Spray wand position	1, 2, 3, 4, 5	3
Water spray intensity	low/medium/high	medium
Water temperature	off/low/medium/high	medium
Seat heating	on/off	on
Seat heating temperature	low/medium/high	medium
Energy saving mode	on/off	off
Night light	off/auto/on	auto
Confirmation tone	on/off	on

4 Initial operation

4.1 Safety

CAUTION

Damage to health caused by dirty, polluted or long standing water

Operating the shower functions with dirty, polluted or long standing water can cause damage to health.

> If the product has NOT been used for two weeks or more, activate the additional self-cleaning.

4.2 Activating the product

The product must be completely installed and connected to the main power supply and water supply in accordance with the mounting instructions.

> Ensure that the stop valve is open.

> Switch on the product using the main switch.

4.3 Download the app



> Search for "SensoWash" in the Play Store (Android) or in the App Store (iOS).

> If necessary, agree to access the location services (GPS).

> Download the app.

4.4 Connect the app

The product connects to the app via Bluetooth. Power and bluetooth have to be activated to establish the connection.

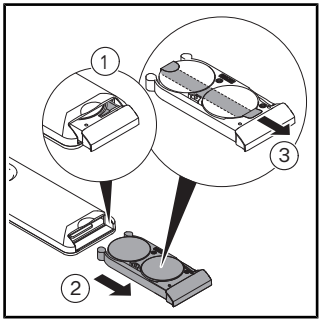
> Activate the app on the mobile device.

> Follow the step-by-step instructions in the app.

The app confirms when the connection is established.

4.5 Activate the remote control

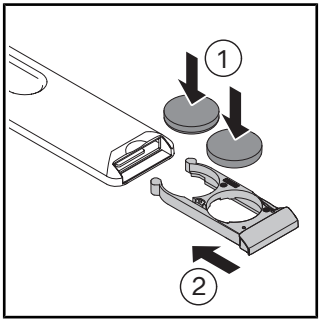
4.5.1 Remote control with batteries



> Pull out the battery compartment.

> Press the lever to fully open the battery compartment.

> Remove the protective film.

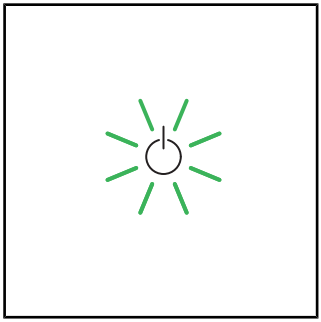


> Insert the batteries (CR2450).

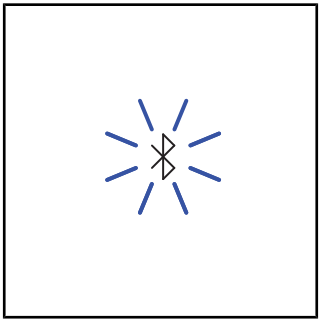
> Close the battery compartment.

4.6 Pairing remote control with shower toilet

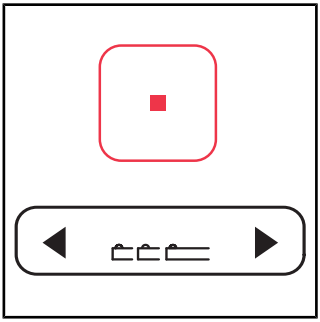
Activate the pairing mode with the remote control if the LED on the top of the remote control flashes red.



> Ensure that the product is activated (power button lights up green).



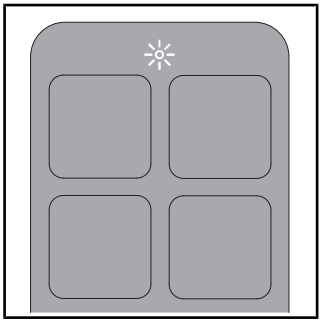
> Press the Bluetooth button on the product for several seconds until the LED flashes blue.



> Press and hold the stop button on the remote control.

> Simultaneously press the left arrow, then press the right arrow on the button spray wand position.

> Release the buttons.



> The LED on the top of the remote control flashes while the connection is established.

> The LED on the top of the remote control lights up white for several seconds when the connection is established.

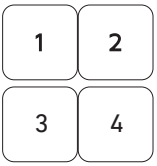
5 Operation

5.1 Remote control/app

The product can be controlled by remote control (basic setting range) and/or by app (extended setting range). A number of settings can only be made via the app [▸ App] . The functions are configured according to the factory settings.

> Download the app to complete the full range of settings available for this product.

Symbol	Name
	Activates the **Full flush**.
	Activates the **Eco flush**.
	Activates **Rearwash**. If the function is not stopped, it automatically ends after 2 minutes.
	Activates **Ladywash**. If the function is not stopped, it automatically ends after 2 minutes.
	Activates (short beep) / deactivates (long beep) **Seat Heating**.
	Activates **Warm Air Dryer**. The function can be set to the levels off, low, medium, high. If the function is not stopped, it automatically ends after 5 minutes. [▸App] Home – Warm air dryer – Temperature
	Adjusts **Water Temperature**. The function can be set to the levels off/low/medium/high. The settings are indicated on the remote control (LED) and in the app.
	Adjusts **Water Spray Intensity**. The function can be set to the levels low/medium/high. The settings are indicated on the remote control (LED) and in the app.

Symbol	Name
	Adjusts **Spray Wand Position**. The function can be set to the levels 1, 2, 3, 4 and 5. The settings are indicated on the remote control (LED) and in the app.
	Activates **User Profile** (remote control only). The user profiles can be set via remote control or via app. > Select any function to activate the personalized settings.
	Opens/closes the **cover**.
	**Stops** the running function.

TIP The seat has a sensor. Shower and drying functions can only be activated when a user is sitting on the toilet.

5.2 Open and close the cover

NOTE

Damage to the seat unit

Interrupting the current mechanical opening and closing of the cover can cause damage to the product.

> Do NOT interrupt the mechanical opening and closing of the cover with manual force.

The cover can be opened and closed by remote control or the app.

5.3 Set the user profile by remote control

Personal preferences can be stored in various user profiles.

> Activate the Rearwash/Ladywash.

> Set the spray wand position, water spray intensity and water temperature while the function is active.

The LEDs on the remote control indicate the settings.

> Press the user profile 1/2/3/4 for 3 seconds to save the profile.

TIP The seat has a sensor. Shower and drying functions can only be activated when a user is sitting on the toilet.

5.4 Energy and water efficiency

To minimise the consumption of natural resources, the product has an instant heating system and an auto-stop function for all shower and drying functions. The following settings can be adjusted to save energy in daily use:

5.4.1 Energy saving mode (seat heating)

Deactivates the seat heating for a specified period of time, e. g. during daytime, while at work. The seat heating is then reactivated.

> Activate energy saving mode via the app.

The energy saving mode is activated automatically if the product is not used for 48 hours.

> Select any function to reactivate the product.

5.4.2 Holiday mode

If the product is not to be used for two weeks or more, empty the product and switch it off.

> Close the stop valve to interrupt the water supply.

> Activate holiday mode via the app.

The water tank is emptied. The app confirms when the process has been completed.

> Disconnect the power supply.

> Remove the batteries from the remote control.

6 Cleaning and care

6.1 Safety

⚠ WARNING
Risk of fatal injury caused by electric shock

The seat unit contains the electrical components of the product.

> Switch off the product using the main switch before cleaning.

> Do NOT pour water over the seat unit.

> Do NOT allow water to get into the seat unit.

NOTE
Product damage due to incorrect cleaning and care

Incorrect cleaning agents, cleaning tools and cleaning equipment can damage the surface and permanently discolour it.

> Only use cleaning agents and cleaning tools recommended by Duravit.

> Follow the cleaning agent manufacturer's instructions for use.

> Only use cleaning equipment that is intended for the application (NO high-pressure washers or steam cleaning machines).

NOTE
Product damaged caused by spray mist

Spray can penetrate into very small openings and gaps and damage the surface.

> Spray the spray cleaner onto the cleaning cloth and not directly onto the product.

NOTE
Product damage caused by long cleaning intervals

If the cleaning is not carried out regularly enough, soiling may become more difficult to remove.

> Regularly clean the surface and clean immediately if soiled.

6.2 Cleaning recommendations

6.2.1 Cleaning

> Regularly clean the surface and clean immediately if soiled.

> Clean the surface with a damp cleaning cloth.

> Remove heavier soiling with the recommended cleaning agent. Always apply the cleaning agent to the cleaning cloth.

> Use a toilet brush to clean the toilet bowl.

> Rinse with clean water to remove all traces of the cleaning agent.

> Dry the surface.

6.2.2 Recommended cleaning agents

Component	Cleaning agent	Cleaning tools
Seat and cover	Neutral cleaning agent (pH 6 – 8) (e.g. neutral cleaner)	Cotton cleaning cloth
Cover	Neutral cleaning agent (pH 6 – 8) (e.g. neutral cleaner)	Cotton cleaning cloth
Spray wand/spray nozzle	Neutral cleaning agent (pH 6 – 8) (e.g. neutral cleaner)	– Microfibre cleaning cloth – Abrasive sponge
Ceramic Daily cleaning	Neutral cleaning agent (pH 6 – 8) (e.g. neutral cleaner)	– Microfibre cleaning cloth – Toilet brush
Ceramic Limescale	Acidic cleaning agent (pH 1 – 5) (e.g. lemon-based cleaner)	– Microfibre cleaning cloth – Toilet brush
Remote control	Water	Cotton cleaning cloth

6.3 Self-cleaning of spray wand and spray nozzle

The retracted spray wand is automatically cleaned before and after each washing process. The function can only be activated if nobody is sitting on the toilet/the seat sensor is not activated.

> If the product has NOT been used for two weeks or more, activate the additional self-cleaning via the app.

6.4 Manual cleaning mode for the spray wand and spray nozzle

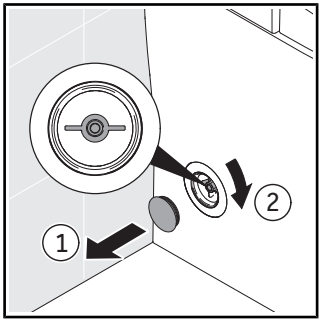
Manual cleaning is only possible if the seat sensor is not activated.

> Activate the manual cleaning mode via the app to extend the shower rod for manual cleaning.

> Follow the instructions in the app.

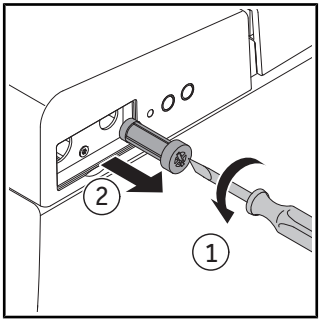
TIP The function can only be activated if nobody is sitting on the toilet/the seat sensor is not activated.

6.5 Cleaning the water filter



> Remove the cover.

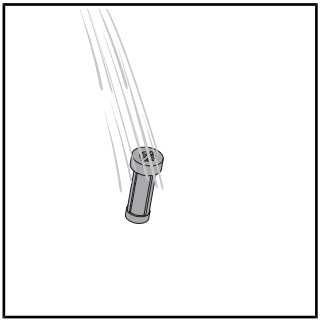
> Close the stop valve to interrupt the water supply.



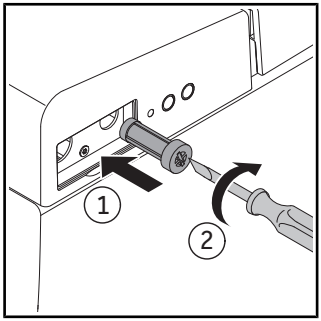
> Remove the cover.

> Use a tool to unscrew the water filter anticlockwise.

> Remove the water filter.



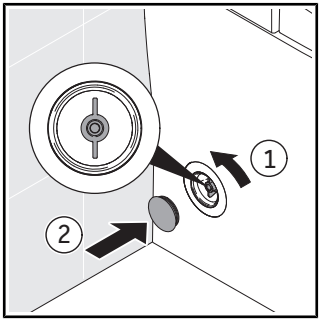
> Clean the water filter under the tap.



> Install the filter.

> Use a tool to screw on the water filter clockwise.

> Attach the cover.



> Open the stop valve.

> Attach the cover.

6.6 Descaling

NOTE

Functional restrictions or product damage due to limescale build-up

Limescale can build-up in regions with hard water. Limescale can impair the performance of the product.

> Check the water quality in the region. Duravit recommends the installation of a water softener with water hardness ≥ 14 °dH (2.5 mmol/l).

> Set the water hardness in the app.

> Descale the product regularly. The power button on the seat unit flashes orange when the product needs to be descaled.

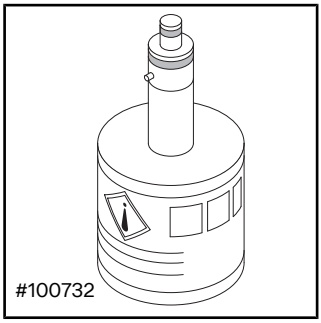
> Only use original descaling agents from Duravit.

Water hardness	Descaling cycle
soft: <8.4 °dH (1.5 mmol/l)	every six months
medium: 8.4 – 14 °dH (1.5 – 2.5 mmol/l)	every six months
hard: >14 °dH (2.5 mmol/l)	quarterly

The descaling process can be activated via the app.

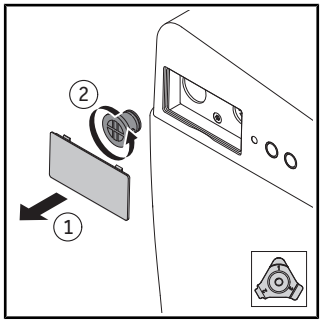
> Follow the instructions in the app.

The descaling process can be activated via the remote control.



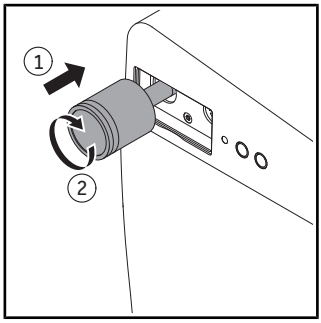
> Follow the manufacturer's instructions for use.

> Depending on the model, deactivate the function Auto opening/ Auto closing cover prior to descaling.



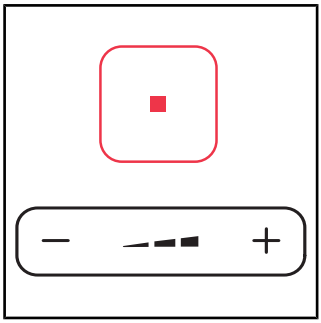
> Remove the cover with the tool included in the delivery.

> Unscrew the plug with the tool included in the delivery.



> Insert the cartridge into the opening.

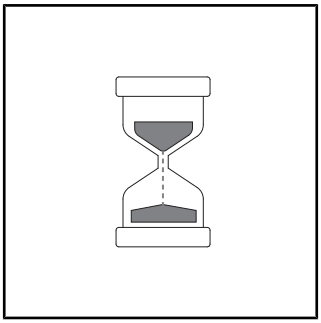
> Turn the cartridge clockwise until it locks in place.



> Press and hold the stop button.

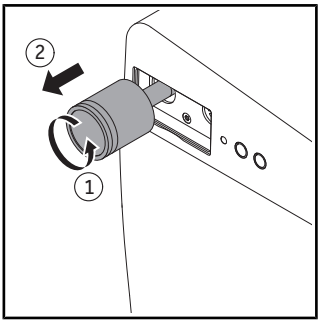
> At the same time, press and hold the minus symbol on the water spray intensity button until a confirmation tone sounds.

> Release the buttons.



> A confirmation tone sounds. The LED display on the seat unit flashes green while the descaling mode is active.

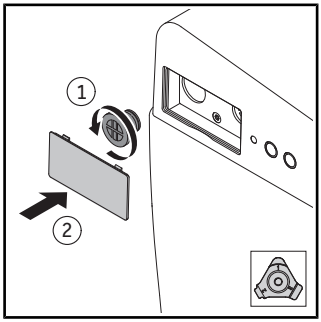
> The descaling process starts. The descaling process takes approx. 1/2 hour.



> Turn the cartridge anti-clockwise.

> Remove the cartridge.

> Follow the disposal instructions provided by the manufacturer.



> Screw in the plug with the tool included in the delivery.

> Attach the cover.

7 Troubleshooting support

7.1 General information

How to proceed in the event of a fault:

> Switch the product off and then on again.

> Follow the instructions below.

> Have the article number on hand. The article number can be found in the Technical Data at the end of the user manual, on the packaging label, on the product label and in the app.

7.2 Troubleshooting

Problem	Potential cause	Solution
LED display (seat unit)		
The LED display flashes red.	Malfunction	> Switch off the product. > Disconnect the power supply. > Close the stop valve to interrupt the water supply. > Contact help@duravit.com.
The LED display flashes orange.	Descaling is necessary.	> Descale the product. > Press Power button once, to deactivate the flashing.
The LED display flashes green.	The descaling mode is active.	The descaling process starts. The descaling process takes approx. 1/2 h. During this time the product cannot be used.
General problems		
Product does not work.	The product is switched off (LED display is off).	> Switch on or plug in the product.
	The product is in standby mode (LED display lights up red).	> Activate the product.

Problem	Potential cause	Solution
Water is leaking out.	Leakage	> Switch off the product. > Disconnect the power supply. > Close the stop valve to interrupt the water supply. > Contact help@duravit.com.
Remote control		
The remote control does not respond.	The batteries are almost flat (LED display flashes white).	> Replace the batteries.
	The remote control is not connected to the product (LED on the top of the remote control flashes red).	> Activate the pairing mode for the remote control.
	No batteries are inserted.	> Insert the batteries.
	The remote control is defective.	> Contact help@duravit.com.
Shower functions		
Switching between the Rearwash and Ladywash takes too long.	The spray wand retracts between the functions. Switching takes approx. 12 seconds.	Normal condition
The water spray intensity is too weak.	The water spray intensity is set to "low".	> Increase the water spray intensity.
	The water pipe is bent or crushed.	> Contact a plumber.
The water spray intensity is unstable.	The water filter is blocked.	> Clean the water filter.
The water temperature is too high/low.	The temperature is set incorrectly.	> Set the temperature.

Problem	Potential cause	Solution
The Rearwash/ Ladywash stops automatically.	The function stops automatically after 2 minutes.	Normal condition
	The seat sensor has lost contact.	> Sit down again. > Activate the function.
The Rearwash/ Ladywash does not work.	The spray nozzle is blocked.	> Clean the spray nozzle. [▷ App]
	The seat sensor has lost contact.	> Sit down again. > Activate the function.
Flushing functions		
The auto flush does not work.	The function is only activated if a user is sitting on the product for 6 s or longer.	Normal condition
	The seat sensor has lost contact.	> Clean the surface. Sit down again.
	The function is defective.	> Contact help@duravit.com.
The product does not flush.	The time between two flushes is too short, it takes about 25 s until the water tank is refilled.	Normal condition
	The stop valve is closed.	> Open the stop valve.
	Power or water supply malfunction.	> Flush the product with a bucket of water (8 l (2.1 gal)). > Contact help@duravit.com.
Seat heating		
The seat heating does not work.	The function is deactivated.	> Activate the function. [▷ App]

Problem	Potential cause	Solution
The seat temperature is too high/low.	The temperature is set incorrectly.	> Set the temperature. [▸ App]
The seat temperature is too low.	The product is in energy saving mode (LED display lights up orange).	> Deactivate energy saving mode. [▸ App]
	The product automatically activate energy saving mode if all functions have been inactive for more than 48 hours.	> Select any function to reactivate the product.
Warm air dryer		
The warm air dryer temperature is too high/low.	The temperature is set incorrectly.	> Set the temperature.
The warm air dryer stops automatically.	The function stops automatically after 5 minutes.	Normal condition
	The seat sensor has lost contact.	> Sit down again. > Activate the function.
Night light		
The night light does not work.	The function is deactivated.	> Activate the night light or auto mode. [▸ App]
	Auto mode is activated. The function automatically deactivates the night light when the ambient light is bright.	Normal condition
The night light lights up continuously.	The function is activated.	> Deactivate the night light or activate auto mode. [▸ App]
	Auto mode is activated. The function automatically activates the night light when the ambient light is too dark.	Normal condition

Problem	Potential cause	Solution
Manual cleaning		
The spray wand retracts automatically.	The function stops automatically after 2 minutes.	> Activate the function.
Automatic self-cleaning		
Water is dripping out of the retracted spray wand.	The retracted spray wand is automatically cleaned before and after each washing process.	Normal condition
Cover		
The cover does not open automatically.	The product has not detected the approaching user.	> Approach the product again (distance approx. 1 m (1.1 yds)).
	The function is defective.	> Contact help@duravit.com.
	The function is not activated.	> Activate the function. [▸ App]
The cover does not close immediately.	After the user has moved away, the cover closes automatically after 90 seconds.	Normal condition
App		
The app does not work.	The app and product are not connected.	> Connect the product to the app. > Ensure that the connection is successful.

8 Disposal

8.1 Packaging

Children must not play with plastic bags and packaging material, due to possible injury or danger of suffocation. Store such material safely or dispose of it in an environmentally-friendly manner. If possible, keep the packaging until the warranty period expires.

8.2 Electrical and electronic waste (WEEE) and batteries



The crossed-out wheeled bin logo requires the separate collection of waste electric and electronic equipment (WEEE). Electric and electronic equipment may contain dangerous and hazardous substances. Do not dispose of this appliance as unsorted municipal waste. Return it to a designated collection point for the recycling of electrical and electronic waste (WEEE). By doing so, you will help to conserve resources and protect the environment. Contact your retailer or local authorities for more information. Used batteries must be disposed of properly. For this purpose, appropriately labelled containers for the disposal of batteries are provided in shops where batteries are sold and at community collection points.

8.2.1 RoHS

設備名稱 Equipment name：整體式電子便座，型號（型式）Type designation (Type): #622000011001301

單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr^{+6})	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
外殼組件	○	○	○	○	○	○
電子電路組件	○	-	○	○	○	○
水加熱組件	○	○	○	○	○	○
座圈組件	○	○	○	○	○	○
喷管組件	○	○	○	○	○	○

備考 1：「超出 0.1 wt %」及「超出 0.01 wt %」係指該項限用物質之百分比含量超出百分比含量基準值。

Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考 2：「 ○ 」係指該項限用物質之百分比含量未超出百分比含量基準值。

Note 2: " ○ " indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考 3：「 - 」係指該項限用物質為排除項目。

Note 3: " - " indicates that the restricted substance corresponds to the exemption.

9 Technical data

General information	
Article number	#622000011001301
Net weight	50 kg (110 lbs)
Dimensions	706 x 396 x 479 mm (27 3/4 x 15 1/2 x 18 7/8")
Rated voltage	110 V
Frequency	60 Hz
Rated power	1080 W
Incoming water pressure	0.07 – 0.75 MPa / 0.7 – 7.5 bar (10 – 109 psi)
Protection class	IPX4 Protection against spray water on all sides

Heat output	
Instant heating system	1400 W
Seat heating	50 W
Warm air dryer	280 W

Temperature range	
Operating temperature	4 – 40 °C (39 – 104 °F)
Water temperature	33 – 41 °C (91 – 106 °F)
Seat temperature	30 – 40 °C (86 – 104 °F)
Warm air dryer temperature	35 – 55 °C (96 – 131 °F)

Water consumption	
Water consumption in spray mode	0,4 – 0,7 l/min (0.11 – 0.18 gal/min)
Full flush	~5 l per flush (~ 1,3 gal per flush)
Eco flush	~3,5 l per flush (~ 0,9 gal per flush)

Water consumption	
Pre-flush	~1,1 l per flush (~ 0,2 gal per flush)

BLE (Bluetooth Low Energy)	
Shower toilet unit/Remote control	Operating frequency: 2400 – 2483,5 MHz (2,400 – 2,4835 GHz); Max. power level: < 10 dBm

NCC Compliance statement

The National Communications Commission (NCC) warns LP0002 low power radio frequency equipment Technical Specification _ Section 3.8.2 of the low power radio frequency equipment that has obtained an inspection certificate, without approval, companies, businesses or users are not allowed to change the frequency, increase the power or change the original design characteristics and functions. The use of low-power RF devices shall not affect flight safety or interfere with legitimate communications; When interference is found, it should be stopped immediately, and it can be continued to use when there is no interference. The above-mentioned lawful communications refer to radio communications operated in accordance with the provisions of the Telecommunications Administration Law. Low-power RF devices are subject to interference from legitimate communications or radio-emitting electrical equipment for industrial, scientific and medical use.

Warranty

The warranty terms and conditions for this product can be found online:

> Use the navigation on www.duravit.com to access the "Service" page.

> Access the warranty terms and conditions.

DURAVIT

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